

THE PROJECT

Custom Software Development for Natural Gas Company

 Custom Software Development

 \$10,000 to \$49,999

 May 2020 - Ongoing

Project summary:

Umbrella IT developed custom software for a gas company. The team built a solution that enabled the client to search their database as well as architecture software.

THE REVIEW

"The Umbrella IT team is friendly and hard-working."

NOV 5, 2020

5.0 

Quality: 5.0

Schedule: 5.0

Cost: 5.0

Willing to refer: 5.0

Feedback summary:

While the engagement is still ongoing, the results thus far have exceeded the expectations of the internal team. Umbrella IT communicates with the client on a daily basis to ensure effective communication. The team provides high-quality results in a timely manner.

Minimize Review 



THE REVIEWER

Drilling Expert,
Novatek NTC



 Energy & Natural Resources

 10,000+ Employees

 Russia

 Phone Interview 

 Verified

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A Clutch analyst personally interviewed this client over the phone. Below is an edited transcript.

BACKGROUND

Introduce your business and what you do there.

I'm a drilling expert for Novatech NTC. We are part of Novatech, which is an independent gas company in Russia, and we deal with issues in wells.

OPPORTUNITY / CHALLENGE

What challenge were you trying to address with Umbrella IT?

We needed help developing custom software.

SOLUTION

What was the scope of their involvement?

Umbrella IT provides custom software development services for us. They built a digital solution for searching our database and an architect software for planning jobs.

What is the team composition?

We work with three people full-time: a manager, a developer, and someone in analytics.

How much have you invested with them?

We have invested about €35,000 (approximately \$42,000).

What is the status of this engagement?

We began working together around May 2020, and it's ongoing.

RESULTS & FEEDBACK

What evidence can you share that demonstrates the impact of the engagement?

The database software is expected to be released by the end of the year; the other one has been released and works well. They worked quickly and did a good job. We are satisfied with their work and are enjoying the software.

How did Umbrella IT perform from a project management standpoint?

We use Slack and Trello to communicate daily. Umbrella IT is responsive and have met all deadlines we've set.

What did you find most impressive about them?

The Umbrella IT team is friendly and hard-working.

Are there any areas they could improve?

They could have more people available to work with us; this is a common problem for many companies.

Do you have any advice for potential customers?

They are not afraid to jump into projects for you.